

Press Release

Lombardi Customer, Homeloan Management Ltd., Wins Global Excellence Award for BPM Project

Financial Outsourcing Provider Awarded Europe Silver Winner for Global Excellence in BPM & Workflow

London UK – 24 November, 2009 – Lombardi®, a leader in [business process management](#) (BPM) software, today announced that its customer – [Homeloan Management Ltd.](#) (HML) – has won the Silver Award for Europe in the 2009 Global Awards for Excellence in Business Process Management (BPM) and Workflow. Lombardi's award-winning Teamworks® software represents the technology foundation that helped HML to secure the prestigious award.

"The Credit Management Project has been a tremendous success for HML and our clients. The project has significantly improved the efficiency of the process and also added a much greater level of control," said Andrew Jones, Chief Information Officer at HML. "We are proud to achieve such high-profile recognition for the company with this Silver excellence award."

Now in their 16th year, the annual Global Excellence Awards in BPM and Workflow awards (http://www.bpmf.org/awards/BPM-Workflow_Awards_overview.htm) are used to recognize user organizations such as HML that have demonstrably excelled in implementing innovative solutions to meet strategic business objectives. Particular attention is paid to implementations that support processes extending *beyond* the corporate boundaries to support customers, suppliers, trading partners etc. There are five geographical regions. Each region receives a Gold and Silver Award. The awards are jointly sponsored by BPMFocus.org and Workflow Management Coalition ([WfMC](#)) with support from industry associations Object Management Group (OMG) and BPM.com.

The Silver Award was announced and presented to HML in a special webinar on Tuesday 24 November, 2009. The webinar was chaired by Derek Miers, lead judge for the awards.

"HML's Credit Management project is an excellent example of how BPM can be used to achieve real-world results," said Russell Acton, managing director and VP Europe for Lombardi. "All the team at Lombardi is delighted and proud that Teamworks is behind the project that is being recognised for the Silver Global Awards for Excellence in BPM & Workflow."

About Lombardi

Lombardi is a leader in business process management (BPM). We offer award-winning [BPM technology](#) and [services](#) to help our customers, partners and government agencies around the world succeed with their process improvement initiatives.

Lombardi is behind some of the largest, most successful BPM implementations in the world. Our customers include AARP, Aflac, Allianz Group, Applied Materials, Aviva Plc., Banco Espirito Santo, Barclays Global Investors, Chiquita Brands, Dell, Financial Services Authority, Ford Motor Company, Hasbro, ING Direct, Intel, Jaguar Land Rover, Mirant, National Bank of Canada, National Institutes of Health, OAD Groep, Pfizer, PHH Arval, SIRVA, Symantec, UCLH, Wells Fargo, Yale University and numerous governmental agencies. For more information, visit www.lombardi.com.

Lombardi, Teamworks are registered trademarks and Teamworks Process Optimizer, Teamworks Portal, Teamworks for Office, Teamworks for SharePoint and Lombardi Blueprint are trademarks of Lombardi Software, Inc. All other company/product names and service marks may be trademarks or registered trademarks of their respective companies.

For more information:

Wayne Snell

Sr. Director of Marketing

+1.512.382.8200 ext. 377

Wayne.Snell@lombardi.com